

Single View – Process seamlessly from one screen.

**What is single view?**

Single View is a new and enhanced system that enables operators to gain instant access to all customer information from one single screen, as well as process relevant sales documents like quotes, invoices, sales orders and job cards. This module is designed to streamline your sales processes.

**What can Single View be used for?**

With Single View you have the ability to improve on your customer service. A user can for example add a form of an ID, like their licence plate number, which enables users to pull up a customer’s data before they even reach your counter. Making your customers feel special and valued. Single View is used to speed up the process, with instant access to customer data and quick sales processes.

**Key Benefits**

- Execute all actions from one single screen
- Simplified, easy to use system
- Enhanced efficiency in customer service
- Customizable user grid
- Can customize or set up standard reports
- Reports could for example allow a user to pull up a quote for a certain tyre brand as well as related services such as wheel balancing
- Can group certain tyre sizes together enabling a user to provide a cost for the client of all brands of a certain size
- Inter branch view of stock
- Company wide visibility of stock items on hand
- Save each customers data, and recall information based on Registration number, cell phone number or name
- Can view and select different stock prices per stock item

**What can you view or execute from one screen:**

- Search customer history
- Sales look-up
- Sales orders
- View debtor's information
- Job cards
- Provide quotes
- Provide invoices

The screenshot displays the iQRetail software interface. The main window is titled 'Quick Sale - Version 2019.0.0.0'. It features a header with the iQRetail logo and a form for customer and account information. Below this is a grid of stock items with columns for No., Stock Code, Description, Qty, Price Excl, Line Rep, Disc, Line Total, E Line Tax, and GP. A search window is open on the right, showing search results for '205/45/R16' with columns for Code, Description, Sell Price 1, and Onhand. The bottom of the interface includes a status bar with fields for Sales Rep, VAT, Comment, Address, and a summary table for AMOUNT, VAT, and TOTAL.

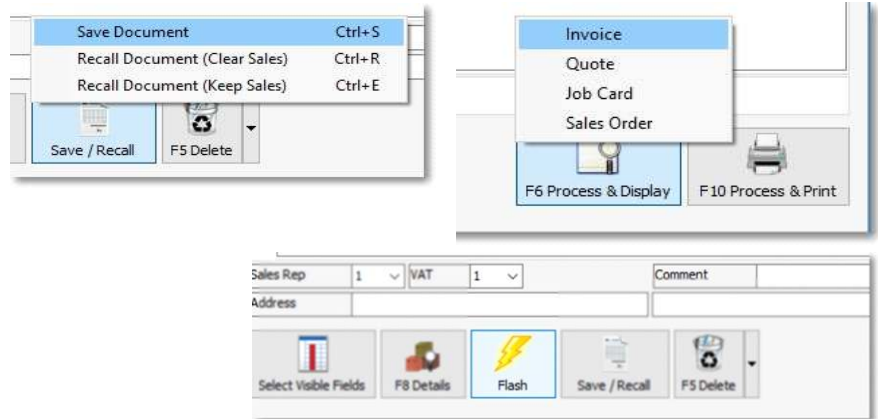
**Added user friendly functionality of the Single View System?**

A split screen design was introduced to allow users to stay on its current screen/window, without having to switch screens, and it includes multiple modules. This enables you to access various bits of information from one central location, which helps to speed up the sales process in a user friendly manner.

The split screens means that on the right side of the screen, users can search for Debtors, stock and historic/past documents, whilst building his/her current sales document on the left side of the screen. All of this done without switching and/or opening additional windows. You can create a document and process it as an invoice, quote, create sales orders or job cards.

## Features

- Default Debtor selection
- Department and group allocation for stock items
- Quick Debtor search functionality
- Quick sock search functionality
- Easy access utilising function keys
- Quick historical document search
- Quick item selection functionality
- Quickly preview or print documents
- Flash report functionality
- Item details functionality
- Save and recall documents
- Delete selected/all items - customer sale display
- Adjust line items on the fly
- Customisable and sortable grid screen
- Predefined column names for Debtors and Stock



## Some of IQ Retail's Clients



**About IQ Retail (Pty) Ltd**

IQ Retail, a Kerridge Commercial Systems Company, is a software development company that provides expertise in complete financial and business administration solutions. IQ Retail has been active in the development of business systems specialising in the accounting and retail management environment since 1986. In this highly competitive market, IQ Retail has grown to become one of the premier providers of innovative and strategic business solutions.

**Contact IQ Retail**

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